



MEMBER AGREEMENT

AIM USA

This Agreement ("Agreement") is made between AIM USA, the "Company," and any applicant accepted by the Company as a Member, the "Member."

1. Status as a Member and Benefits:

- 1.1 **Qualification.** In order to become a Member, an individual applicant must be at least 18 years of age, be sponsored by a Member of the Company, and pay to the Company a membership fee. If an applicant does not have a sponsor, AIM will assign one to the applicant. An applicant that is a legal entity other than an individual must otherwise satisfy the above requirements and, in addition, must designate in writing an individual at least 18 years of age who shall agree in writing to be personally responsible for all of the Member's obligations under this Agreement.
- 1.2 **Benefits.** The Company offers the Member an opportunity to:
 - a. purchase Company products at wholesale cost,
 - b. resell the Company products at a retail price or utilize the products for personal use,
 - c. sponsor other Members, as provided under the AIM Member Income Plan
 - d. participate in and receive benefits under the Company's Member Income Plan when a valid Tax Identification Number or tax exemption certificate is provided
 - e. receive a free e-commerce website, and
 - f. receive monthly Living Well magazine with product orders.

The Company makes no representation as to how much, if anything, the Member may earn. Any earnings will depend on the skills and efforts of the Member.

- 1.3 **Company Products.** The Member acknowledges that the Company's products are not intended for use in the diagnosis, cure, mitigation, treatment, or prevention of disease, and expressly agrees not to make any representation to the contrary or sell the products for any such use or purpose.

2. Term:

The rights of the Member shall remain in effect until terminated by any of the following:

- 2.1 **Right of Member to Terminate.** The Member may terminate the relationship with the Company at any time for any reason by providing written notice to the Company.
- 2.2 **Right of the Company to Terminate.** The Company may terminate the rights of the Member by providing written notice to the Member in the event that the Member:
 - a. fails to comply with any of the terms or conditions of this Agreement or any Policies and Procedures of the Company now in effect or as they may be amended,
 - b. makes any misrepresentation or engages in any unethical practice as a Member, as determined by the Company in its sole discretion,
 - c. engages in any conduct or activity that is or may be detrimental to the Company or any other Company Member, as determined by the Company in its sole discretion, or
 - d. on behalf of another person or entity, recruits or solicits any active or deleted Company Members who were not personally sponsored by the Member.

The Company may, but shall not be required to, give the Member prior notice and a reasonable time not to exceed 30 days within which to cure any act that would otherwise result in termination. Notice shall be deemed effective under this Agreement three days after sending it postage prepaid by certified mail, return receipt requested, to the last known address of the Member.

- 2.3 **Effect of Termination.** Upon termination for any reason, the Member shall cease to be a Member of the Company, and the Member shall thereafter have no further right to sell or distribute AIM products or participate in or receive any benefits or compensation under the Company's Member Income Plan.

3. General Provisions:

- 3.1 **Relationship to Company.** The Member is an independent contractor. This Agreement does not create the relationship of employer-employee, agency, partnership, or joint venture between

the parties. The Member will not be treated as an employee for federal tax purposes and is responsible for paying all applicable income, self-employment, and sales taxes. A Member has no right to unemployment compensation, workmen's compensation, or any other benefit.

- 3.2 **Conformity with Law.** The Member agrees to abide by all applicable laws, rules, and regulations, including but not limited to the Dietary Supplement Health and Education Act (DSHEA), relating to the sale, distribution, and advertising of Company products.
- 3.3 **Member Advertising.** Member advertising includes all forms of advertising including the use of the Internet.
 - a. The Member shall at no time adopt or use any word or mark that is the same as or may be similar to or confusing with any trademark or service mark owned or used by the Company. All variations and adaptations of any trademarks or service marks owned or used by the Company shall be the exclusive property of the Company and the Company shall have the exclusive right to register the same and to license the use thereof. At no time during the term of this Agreement or at any time thereafter shall the Member or anyone acting on the Member's behalf attempt to apply for registration of any trade name or trademark owned or used by the Company.
 - b. If a Member wishes to display the AIM logo, it must be the branded 'a' logo and include the words "AIM Member(s)" adjacent to the logo to differentiate the AIM Member from AIM Corporate. The Member or Membership name must be clearly identified. Official artwork is available upon request.
 - c. AIM Members may not advertise products for less than the prices published by AIM. For further details regarding Member advertising, please refer to the AIM Internet and Advertising Guidelines, available on the Company's website or upon request.
- 3.4 **Restrictions on Sale.**
 - a. Company products may only be sold by the Member individually or in a privately owned retail establishment operated by the Member. Members operating a privately owned retail establishment may authorize its employees, agents, or affiliates to sell products on its behalf.
 - b. Company products may only be sold in a privately owned retail establishment such as a salon, health club, health food store or health facility. The retail establishment cannot be a mass merchandiser whereby the principal owner is not a Company Member.
 - c. AIM Members are independent contractors and may establish their own price for reselling. However, Members and privately owned retail establishments may not advertise products for less than the prices published by AIM.
 - d. Company products are intended to be sold only in the country in which they are purchased.
- 3.5 **Renewal Fee.** The Member shall pay an annual renewal fee payable on the Member's anniversary date, or accumulate a minimum amount of BVP, as required by your membership title, in personal purchases within the 12 months previous to renewal date. Failure to do so will result in automatic termination of membership and loss of title and downline unless the Company waives the fee.
- 3.6 **Member Lists.**
 - a. The Member agrees that any list of active or deleted Company Members is a confidential trade secret of the Company and will not be disclosed or transferred by the Member to any other person or entity. The Member agrees to use any list of active or deleted Company Members only for the purpose of promoting the Company's products and business opportunity to Members personally sponsored by the Member and shall not use any such list for any other purpose.
 - b. The Member agrees to keep confidential and not disclose any and all personal information regarding active or deleted Company Members, including, but not limited to, names, addresses, phone numbers, e-mail addresses, etc., that are contained on any list of active or deleted Company Members except for the purpose of conducting Company-related business with Members personally sponsored by the Member.

- 3.7 **Heirs and Assigns.** The benefits and obligations of this Agreement shall inure to and be binding upon the respective heirs, devisees, successors, and assigns of each party, as stated in Member's will or other appropriate legal documentation. However, the Member may transfer the Member's rights under this Agreement only upon (1) prior written notice to the Company, pursuant to Policies & Procedures, Status as a Member, #12 Member Transfers, (2) the transferee's agreement to be bound by the terms of this Agreement, and (3) Company acceptance of the transferee as a Member.
- 3.8 **Effective Date.** This Agreement shall become effective only upon issuance of a Company ID number, which is assigned to the Member upon approval of the application by the Company. The Company reserves the right to reject any application to become a Member. The Member acknowledges receipt of a copy of the current Company Policies and Procedures.
- 3.9 **Communication with the Member.** The Member agrees to receive non-advertising related Company communications via email and/or postal mail.
- 3.10 **Tax Identification Number.** All AIM Members that wish to participate in the AIM Income Plan and receive commissions and bonuses must provide a valid tax ID number or valid income tax exemption certificate from the government of the country where the Member legally resides. Memberships unable or unwilling to provide such documentation will be classed as "Customers" and be excluded from earning commissions and bonuses. A membership may convert to commission earning status at any time by providing appropriate tax documentation.
- 3.11 **Compensation Ratio.** AIM reserves the right to place a limit, if necessary, on the ratio of commission payout to sales to ensure the viability of the Company. (Current ratio is available upon request.)
- 3.12 **Amendment.** This Agreement contains the entire agreement between the Company and the Member, and all changes to this Agreement must be in writing. The Company reserves the right in its sole discretion to change its product line and prices at any time without notice and to amend the terms of this Agreement, its income plan, and its Policies and Procedures upon giving the Member at least 30 days written notice.
- 3.13 **Governing Law, Jurisdiction, and Venue.** This Agreement will be governed by and construed in accordance with the laws of the state of Idaho, unless the laws of the state in which the Member resides expressly require the application of its laws to this transaction (in which case such state law shall govern). The parties consent to jurisdiction and venue before any federal or state court in Ada County or Canyon County, state of Idaho. If the law of the state in which a Member resides prohibits consensual jurisdiction and venue provisions, that state's law shall govern issues relating to jurisdiction and venue.

By applying to become and accepting benefits as a Member, an applicant agrees to be bound by the terms of this Agreement and the Policies and Procedures of the Company as they now exist or may in the future be amended.

POLICIES AND PROCEDURES

The following Policies and Procedures have been developed as an addendum to the Member Agreement, the "Agreement" between AIM USA, the "Company", and any applicant accepted by the Company as a Member, the "Member."

STATUS AS A MEMBER

1. **Assignment of an ID Number:** Upon assignment of a Company ID number, the Member may purchase product/literature at wholesale cost directly from the Company in the quantities indicated on the most current Company price list and order form. The Company reserves the right to change the quantities and/or prices at any time.
2. **Acknowledgment of Company Policies and Procedures:**
 - a) Upon application to the Company to become a Member, either by phone, Internet, fax, or mail, the Member represents that he/she has read and understood the Agreement and Policies and Procedures and has had an opportunity to ask for verification or explanation from the Company with respect thereto. In no event shall the Company be responsible for, nor shall the Member rely upon, any representations whatsoever not contained in the Agreement or Policies and Procedures. By signing the Member Application or by applying to become a Member over the phone or Internet, the Member agrees to be bound by the terms of the Agreement and Policies and Procedures of the Company as they now exist or as they may in the future be amended.
 - b) The Member recognizes the importance of creating and maintaining the good will of Company customers, and further understands that the Company is a network marketing company whose income plan and success depend upon the efforts of its Members. It is agreed that the Member will use his/her best efforts in servicing Company customers.
3. **Tax Issues and Legal Compliance:**
 - a) As an independent contractor, the Member agrees to abide by all federal, state, and local laws, as well as rules and regulations relating to the sale, distribution, and advertising of Company products, and to comply with all such laws pertaining to the obtaining of licenses required in order to receive, hold, or sell Company products. The Member shall be solely responsible for the declaration and payment of any and all federal, state, or local taxes or fees that may accrue because of the sales activity engaged in by the Member or the earnings of the Member from such activity.
 - b) The Company reserves the right to terminate the rights of the Member for any failure of the Member to comply with any federal, state or local law or pay any federal, state or local tax or fee for which the Member is responsible. If any such federal, state or local tax or fee is not paid and becomes the subject of a governmental levy or lien, the Company may comply with such levy or lien until satisfied and the Member hereby indemnifies and holds the Company harmless from any liability, loss or cost involved with the Company's compliance with such levy or lien including, but not limited to, reasonable attorney fees and litigation costs incurred by the Company.
4. **Non-competes:** The Member may not promote non-Company products or business opportunities to anyone on Company property, during Company associated meetings or events. The Company reserves the right to terminate the Member pursuant to the Agreement at any time, with 15 days written notice, in the event the Member commences the representation of non-Company products or business opportunities to anyone at a Company associated meeting or event.
5. **Bonus Buying and Bonus Volume Point (BVP) Placement Prohibited:** Bonus buying and Bonus Volume Point (BVP) placement are prohibited. Members may not assign the BVP associated with any purchase to any other Member for the purpose of bonus or commission manipulation. A Member may not purchase or assign BVP of AIM products, either directly or indirectly by placing orders or purchasing product from another AIM Member (regardless of who ends up with the product), in an attempt to qualify themselves or another Member for title promotions, contest incentives, rewards or recognition. If you are building up inventory for a show or event, this is allowed as long as you can provide evidence of the show/event upon request. AIM regularly audits title promotions and contest results to identify instances of bonus buying. The Company reserves the right to investigate and determine if bonus buying or BVP placement has occurred.
6. **Stacking Prohibited:** The practice of "stacking" Members is strictly prohibited and will result in immediate termination. Stacking Members is defined as establishing memberships in such a manner as to defraud another Member from commissions rightfully due to him/her. This might be done by establishing corporate shells for the sole purpose of receiving additional commissions from the ordering of products. Another form of stacking would be to sign up more than one membership per person. AIM Members in a household must be 18 years or older; only one membership per married couple is allowed. The Company reserves the right in its sole discretion to investigate and determine if and when "stacking" has occurred.
7. **Misrepresentation of Claims:** Public and private consumer protection agencies do not put their seal of approval on compensation plans of direct selling or network marketing organizations. Accordingly, the Member shall be subject to immediate termination for making any representation that the income plan set out in this

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Agreement or any other aspect of the Company's business has been approved by any state attorney general or any other public or private agency.

8. **Nondiscrimination Policy:** The Company does not discriminate in its acceptance or rejection of applicants because of race, creed, sex, color, or national origin. Applicants must be residents of the United States, Canada, or such other country as the Company, in its sole discretion may approve in writing.

9. **Membership Fees:**

- a) The Member agrees to pay the Company an initial membership fee of \$20.00 USD. This fee is payable with each new application. To waive the membership fee, the Member may purchase \$100 or more of Company products or an AIM-approved Starter Pack on their first order, or sign up for a three-month-minimum Automatic Monthly Reorder (AMR) of \$50 or more.
- b) The Member also agrees to pay an annual membership renewal fee of \$20.00 USD (below Director titles) / \$150.00 USD (Director titles and above) on or before the Member's annual renewal (expiration) date with the Company. A failure to renew within 90 days from the anniversary month of sign-up will result in the Membership being terminated.
- c) The Membership receives a free automatic renewal by accumulating the following minimum personal volume (PV) points within the 12 months previous to the annual renewal (expiration) date: For Wholesale Member title, 50 PV points; for Preferred Member and Group Builder titles, 200 PV points; for Director or above titles, 600 PV points. Members may also opt to pay the membership fee if they have not accumulated enough points for free renewal.

10. **Termination:** Upon termination of the benefits of membership, the entire downline of the Member will be transferred to the next active upline sponsor. Upon termination, neither the Member nor the Company shall have any further rights or obligations under this Agreement and the Member shall thereafter have no further right to purchase products from the Company or participate in or receive any benefits or compensation under the Company income plan.

11. **Sponsorship Changes:** To protect the integrity of the Company income plan and safeguard the hard work of all Members, the Company strongly discourages changes in sponsorship. Maintaining the integrity of sponsorship is critical for the success of every Member and the Company income plan.

- a) A Member may change their sponsor within 30 days of their membership activation (effective) date. After this period, a change in sponsor is not allowed.
- b) A change in sponsor more than 30 days after the membership activation date requires a written request from the Member to cancel their membership. Ninety (90) days following membership cancellation, the membership may be reinstated with a new sponsor. Any commissionable title achieved and/or downline accrued prior to membership cancellation is forfeited.
- c) Sponsorship corrections will be made whenever it is a Company error or when it is evident that a mistake has been made on the original application. Points and commissions will be adjusted when necessary. When commissions need to be adjusted, the correction will appear on the commission statement for the following business month.

12. **Membership Transfers:** Although the Member is an independent contractor, the sale, transfer, or assignment of a Company membership is subject to certain limitations. If the Member wishes to sell, transfer, or assign his/her membership, the following criteria must be met:

- a) The buyer or transferee must be (or must become) a qualified Member. If the buyer is already a qualified Member, he/she must terminate his/her qualified membership simultaneously with the purchase, transfer, or assignment of any interest in the new membership. The purchasing Member must submit in writing to the Company his/her request to terminate his/her existing membership. The termination request should be sent to the Company Member Sales and Service Center and must state that the Member is terminating the membership in order to purchase another membership.

- b) Before the sale, transfer, or assignment can be finalized and approved by the Company, the selling Member must satisfy any debt obligations with the Company.
- c) The selling Member must be in good standing and not in violation of any of the terms of the Agreement in order to be eligible to sell, transfer, or assign the membership.
- d) Either the buying or the selling Member must pay a \$35.00 USD administration fee.
- e) The selling Member must notify the Company Member Sales and Service Center of his/her intent to sell his/her membership. No changes in the line of sponsorship can result from the sale or transfer of a membership.

13. **Joint Membership:**

- a) Joint memberships (or co-applicants) must submit written notice signed by both parties for any changes that occur to the membership, including but not limited to, change of membership name, change of tax identification number or social security number, adding or deleting an applicant from the membership.
- b) If co-applicants in a joint membership divorce or wish to dissolve the partnership, the Company must receive a written notice signed by both parties, a certified copy of a divorce decree, or a court order which specifies how future commission checks and bonuses should be paid.
- c) After such divorce or dissolution is finalized, the party that is removed from the membership may apply for a new membership under the sponsor of their choice.

ORDERS AND RETURNS

1. Products may be purchased from the Company by the Member
 - a) by phone,
 - b) by Internet,
 - c) by fax, and
 - d) by mail.Payment methods for phone, Internet, and fax orders are MasterCard, VISA, and Discover (in the United States only), and automatic check transfer. Payment methods for mail orders include those listed above, personal check, and money order. The Company reserves the right in its sole discretion to refuse an order based on a declined credit card authorization or negative history with processing personal checks or check transfers.
2. **Member Responsibility:** The Member is responsible for any and all order activity and payments on the membership account, including Internet activity. Any activity or payment dispute could result in interruption of the Member account until resolved.
3. **Problems with Misshipped Product or Lost Order:** If the Member receives Company products that the Member did not order or if the Member does not receive an order within 10 working days, the Member should call the Company Member Sales and Service Center.
4. **Product Return Authorization:** Prior to returning product to the Company for refund or exchange, a Return Authorization Number must be obtained.
5. **Product Return Policy:** Company product purchased and returned in the same business month may be returned to the Company for a full refund or exchanged for a product of equal BVP value. Product purchased and returned in different business months may be returned to the Company for a refund, less commissions paid, or exchanged (within 30 days of purchase of original product) for a product of equal value. A Return Authorization Number must accompany returned product. To obtain a Return Authorization Number, call the Company Member Sales and Service Center.
6. **Member Exchange of Product:** An exchange occurs when a product is returned to the Company and exchanged for a product of equal BVP value. Exchanges must be made within 30 days of purchase. See #5 for return of product procedures.
7. **Claims Procedure on Damaged Merchandise:** Product damaged in shipment from the Company will be replaced provided proper claim procedure is followed. Claims must be filed within three days of receipt of orders. See #5 for return of product procedures.
8. **Discontinued Products Policy:** To receive a refund or exchange on any product that has been discontinued, said product must be

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returned to the Company within 90 days of notification from the Company that the product will no longer be available. See #5 for return of product procedures.

9. **Retail Consumer Money-Back Guarantee of Product Sold:** Company products sold by Members are sold to consumers with a 100 percent money-back guarantee. If the consumer is dissatisfied with the Company product for any reason, the Member shall refund the full purchase price. The Company will provide the Member with a postage-paid merchandise return label whereby the Member can return unused product. Once the unused portion is received by the Company, the Member will be given replacement product. Refunds pursuant to the guarantee are limited to one bottle of product per retail purchaser. A Return Authorization Number will be given for the replacement of product to the Member according to #5 listed above.
10. **Restrictions on Return of Bulk Purchases:** The return policy applies to purchases for personal consumption. It does not provide for return of bulk orders made for non-compliant purposes. In cases where bulk orders are made for non-compliant purposes (as determined by AIM in its discretion), sales are final. Some examples of non-compliant purchases that render a sale final are purchases to obtain a title, contest rewards, bonuses, or purchases for resale through an online retailer (e.g. Amazon or eBay).
11. **Repurchase Policy for Terminated Members:** Upon termination of a membership, the Company will repurchase on reasonable commercial terms currently marketable inventory within 12 months from the Member's date of purchase at not less than 90 percent of the Member's net costs less appropriate set-off and legal claims, if any. This repurchase will include Company products, Company-produced promotional materials, sales aids, and membership fees, in the possession of that Member and purchased by that Member for resale prior to the date of termination of the membership with the Company. Products shall not be considered "currently marketable" if they are returned for repurchase after the products' commercially reasonable useable or shelf-life period has passed or if they are products that the Company has clearly disclosed prior to purchase as seasonal, discontinued, or special promotion products. Any monies due to the Company or Member commissions paid out on returned products to the terminated Member will be subtracted from the total amount of the refund. Any commissions or contest credits paid to the upline of the terminating Member will be deducted from future commissions and contest credits of the upline Member. The Member who returns product under this 90 percent buy-back policy relinquishes his/her right to sign up as a Member in the future.
12. **Retail Sales Receipts:** Members shall provide each retail customer with a completed retail sales receipt at the time of sale, and keep copies of the receipts issued for a period of four years after the date of sale. The sales date, Member, customer contact information, product(s) sold and price(s) must all be documented on the receipt. AIM may, at any time, request submission of sales receipts for a stated period in order to verify retail sales.
13. **Product Sales Requirements:** To purchase product, the Member must be prepared to certify upon request by the Company that at least 70 percent of all prior product purchased from the Company has been sold.
14. **Purchase Limitations:** If the Member purchases in excess of 3,000 BVP in any given business month, the Company has the right to require a form for request of waiver from purchase limitations to be completed by the Member. Such a request for a waiver shall set forth such information demonstrating that the Member has the organizational skills and financial resources reasonably necessary to enable the Member to successfully sell the quantity of product that the Member desires to purchase and that the Member understands and is fully responsible for the purchase.

PROMOTION OF COMPANY PRODUCTS AND BUSINESS OPPORTUNITIES:

1. **Use of Literature:** The Member agrees to make no oral or written representation about the Company products or income plan that is not contained in current literature supplied by the Company includ-

ing but not limited to claims, statements, or representations that Company products are offered or intended to diagnose, cure, mitigate, treat, or prevent any disease.

2. **Use of Toll-Free Numbers:** The Member may not use AIM International, Inc. toll-free numbers as a generic form of advertising. The Member must provide his/her own home or business phone number on his/her advertising materials. The Member is responsible for answering customers' questions about the Company products and income plan.

GENERAL POLICIES AND PROCEDURES

1. **Payment of Commissions:** Commission checks will be mailed out on or before the 10th day of the month, following the month in which commissions were earned. An accumulation of at least \$10.00 in commissions will need to be earned before a commission check will be issued. A \$5.00 processing fee will be subtracted from your monthly commission earnings for a printed check and commission statement.
 - a) Monthly direct deposits will be sent on the 10th day of each month. If the 10th of the month falls on a holiday or a Saturday or Sunday, direct deposits will be sent the following business day. Commission earnings must accumulate to \$1.00 before they will be direct deposited.
 - b) Bank/routing numbers for electronic transactions often differ from those for paper transactions. Contact your financial institution to obtain the correct bank/routing number for direct deposits.

Note: Any incorrect or invalid banking information supplied by the AIM Member resulting in an incomplete or failed direct deposit transaction fee will be deducted from the Member commission.
 - c) A pre-note (activation) period is required in the U.S. only on all new direct deposit accounts and on changes to an existing account. New accounts and changes to existing direct deposit accounts must be received in writing and properly signed and dated on the Direct Deposit Authorization Form (faxed authorization forms will be accepted) on or before the last day of the current month in order for that change to be effective for the next commissions months' deposit.
 - d) Termination of a direct deposit account must be received in writing at AIM on or before the last day of the current month in order to be effective for that commission month's deposit.
 - e) The company has the right to remove a Member from direct deposit status for the duration of a tax levy notification issued by the government.
2. **Lost or Stolen Commission Checks:** A replacement commission check can be requested after the 25th day of the month by the Member if a commission check is lost or stolen.
3. **Unclaimed Property:** Members must deposit or cash commission and bonus checks within 180 days of their issuance date. A check that remains un-cashed after 180 days will be voided and a \$5 monthly service fee will be deducted until claimed. A \$15 fee applies to reissue a check, or free with a direct deposit. These charges will be deducted from the balance owed to the Member.
4. **Returned Bonus and Commissions Checks:** Members are responsible for ensuring AIM has the correct name and address for their commission checks. There is a \$10 processing fee for checks returned to AIM for any reason including an incorrect name and/or address. This fee will be collected by making an adjustment to that Member's Bonus and Commissions and/or by charging the credit card(s) on file with AIM.
5. **Reporting of Commission Income:** The Company will comply with all government regulations and agencies regarding the reporting of income paid out to its network of Members.

These policies and procedures will be amended and updated from time to time. A current copy of Company Policies and Procedures is always available upon request from the Company.